## COVID-19 Update – March 20, 2020

Dear Friends of Timberline Ranch,

It is with sadness but also with great faith in God and hope for the future that we are temporarily ceasing our operations as of today.

Most of our full-time team is being laid off or is taking vacation time in preparation to being laid off. We will still have a few staff looking after the horses and facilities, and we are hoping to be able to put some employees on "work-sharing," which would allow us to keep things running a bit and accomplish some projects and clean-up this spring.

A few things we would like you to know:

### **Donations Appreciated**

- This is a tough time for Timberline, as for many other charities and small businesses, since our revenue comes almost exclusively from our guests and campers. Our weekly costs are considerable, given the need to feed and look after 50+ animals, look after a large facility, and pay fixed costs (certain utilities, insurance, and so on).
- If you are able to support Timberline at this time so that we can be in a healthy position when we can finally reopen, we would greatly appreciate it. Please follow <u>this link</u> if you are interested in donating to this work.

### **Spring Guest Groups**

- We are anticipating that all of these will be cancelled, regardless of size, in order to keep the social distancing needed.
- We suggest that guest groups secure their 2021 dates by leaving their deposits with us for the duration.
- We will return deposits upon request; however, that will open those dates to be booked by other groups in 2021.

### **Spring Camps**

- Our spring camps will likely be cancelled, and we will issue full refunds as each cancellation occurs.
- This includes Spring Break-Out Camp (already cancelled), Spring Mother & Daughter Camp, and Spring Family Camp.

### Camp Tours

• Camp tours for April 26, 2020 are cancelled.

### Summer Camps

- We are still retaining hope for our summer camps, though we realize that this may not be possible.
- If and when the decision is made to cancel summer camps, we will give families the option to receive a refund or leave the payment with us for summer camps 2021.
- Those who leave their fees with us:

- Will guarantee their spot for next year in that same camp,
- $\circ$   $\;$  Will pay 2020 prices instead of 2021 prices, and
- Will earn our thanks and appreciation!
- Another option would be to give your summer fees as a donation, and receive a tax receipt for the full amount. Thank you!

# Fall Camps & Guest Groups

• At this time, we have no idea where things will be at, come the fall, so please look for updates in the summer.

Thank you for your understanding and for your support of Timberline Ranch. We *will* get through this crisis together, and we *will* adapt as necessary to the new realities we find ourselves facing.

Holding the Faith,

Craig Douglas Executive Director